



Intake Processing Unit Impact Case Blocks, June 2026 – August 2026 *Published in October 2026*

The Office of the Inspector General (the OIG), as part of our statute, maintains an Intake Processing Unit that receives complaints from the incarcerated population and the public. Staff in the Intake Processing Unit respond to complaints the OIG receives through U.S. postal mail, phone calls (toll-free hotline), and inquiries through our website, which can exceed 1,100 monthly claims. Below are 17 complaints the Intake Processing Unit reviewed from June 2026 through August 2026. These cases highlight the OIG's impact and efforts to resolve the complainant's concerns.

Incident Date

June 23, 2026

Case Type

Safety Concern

Mission

Division of Adult Institutions: Region I (Sacramento Area)

OIG Case Number

26-0111452-PI

Complaint Summary

On June 23, 2026, the OIG received a complaint from an anonymous source (complainant) alleging that an incarcerated person stated he would be stabbed due to a debt owed to a second incarcerated person. The complainant allegedly reported the safety concerns to prison management on June 22, 2026; however, the first incarcerated person alleged he was still being threatened by the second incarcerated person.

OIG Actions

The OIG reviewed departmental records and did not locate documentation indicating the department was aware that the second incarcerated person was threatening to stab the first incarcerated person.

On June 23, 2026, the OIG notified the warden of the alleged safety concern.

Disposition

On June 23, 2026, custody staff rehoused the first incarcerated person in the Restricted Housing Unit (RHU) pending an investigation into his safety concerns. On June 30, 2026, institutional staff completed their investigation and substantiated the threat. Confidential offender separation alerts were entered for both incarcerated people, thereby restricting the incarcerated people from being housed on the same facility. The first incarcerated person remained in the RHU until he was transferred to a different prison on July 29, 2026.



Incident Date

July 27, 2026

Case Type

Safety Concern: Contraband

Mission

Division of Adult Institutions: Region II (Fresno Area)

OIG Case Number

26-0107141-PI

Complaint Summary

On July 27, 2026, the OIG received complaints from a transgender incarcerated person (complainant) in which she made threats to attack a doctor. The complainant also mentioned an 11.5-inch piece of glass and made threats to harm herself or staff.

OIG Actions

The OIG reviewed departmental records and located documentation indicating medical staff were aware of the complainant's threats to harm a doctor. However, the OIG did not locate any documentation indicating staff were aware that the complainant allegedly possessed a weapon and was planning to harm herself or staff.

On July 27, 2026, the OIG notified prison management of the possible weapon and the complainant's threat to harm herself or staff.

Disposition

On July 27, 2026, within approximately one hour of the OIG's notification, custody staff searched the complainant's cell; however, they did not locate the alleged weapon. On the same day, prison management provided the OIG with a document indicating that the complainant made a spontaneous statement admitting she contacted the OIG and claimed to have a weapon; however, she asserted that she did not have a weapon in her cell.

The OIG is highlighting this case to commend the prison's administration for its quick response to our notification.

Incident Date

July 13, 2026

Case Type

Safety Concern: Contraband

Mission

Division of Adult Institutions: Region I (Sacramento Area)

OIG Case Number

26-0112074-PI

Complaint Summary

On July 13, 2026, the OIG received a complaint from an anonymous source (complainant) alleging an incarcerated person had been seen smoking marijuana.



OIG Actions

The OIG reviewed departmental records and identified two prior rules violation reports (RVRs) for possession of drug paraphernalia. We did not locate documentation indicating the department was aware that the incarcerated person may have been smoking marijuana.

On July 15, 2026, the OIG notified the warden of the incarcerated person's alleged use of marijuana.

Disposition

On July 15, 2026, within three and a half hours of the OIG's notification, custody staff searched the incarcerated person's cell but did not find any contraband. However, the incarcerated person was instructed to submit a sample for a urinalysis, which the incarcerated person refused. On July 15, 2026, the incarcerated person received an RVR for refusing to provide a urine sample for testing of controlled substances. On July 23, 2026, the RVR hearing was held, and the incarcerated person pled guilty and stated, "I was dirty with marijuana." The incarcerated person was found guilty and received a 30-day loss of credits.

Incident Date

July 15, 2026

Case Type

Release Date Calculation

Mission

Division of Adult Institutions: Region II (Fresno Area)

OIG Case Number

26-0112246-PI

Complaint Summary

On July 20, 2026, the OIG received a complaint from an incarcerated person (complainant) alleging his release date was recently changed from July 26, 2026, to November 3, 2026, due to rules violation reports (RVR).

OIG Actions

The OIG reviewed departmental records and found that on July 29, 2025, departmental staff issued the complainant an RVR; however, the hearing had not been held after 358 days.

On July 15, 2026, the department's computer system automatically applied a 150-day loss of credit because the complainant was near his release date and his disciplinary hearing was still pending. Thus, the complainant's release date was changed from July 26, 2026, to November 3, 2026.

On July 22, 2026, because the RVR was still pending, the OIG notified the warden of the potential due process violation and requested an expedited review of the RVR.

Disposition

On July 23, 2026, a custody supervisor reviewed the RVR and determined a due process violation had occurred. The prison also identified an RVR from November 4, 2023, that had not been heard after 992 days; however, the department's computer system had already applied a 90-day loss of credits.



On July 27, 2026, both RVRs were heard, and the complainant was found guilty of both RVRs; however, no credit loss was imposed because of the due process violations.

On August 7, 2026, the 150-day and 90-day credit losses that had been previously applied were voided, and the complainant's release date was adjusted accordingly. The corrected release date had passed; therefore, the complainant's release was expedited, and he was released on August 12, 2026.

Incident Date

August 8, 2026

Case Type

Release Date Calculation; Rules Violation Report

Mission

Division of Adult Institutions: Region I (Sacramento Area)

OIG Case Number

26-0113336-PI

Complaint Summary

On August 20, 2026, the OIG received a complaint from an incarcerated person (complainant) alleging he was issued a rules violation report (RVR) for manufacture of a deadly weapon, and on June 19, 2026, and he was found not guilty of the violation; however, the finalization of the RVR was delayed. The complainant alleged he was being held past his release date of August 23, 2026, because of the delay in processing the RVR.

OIG Actions

The OIG reviewed departmental records and found that on January 28, 2025, the complainant was issued an RVR. On March 19, 2026 (415 days after the RVR was issued), prison staff referred the RVR to the district attorney's office. The district attorney's office rejected the case and notified institutional staff of the rejection on May 22, 2026. The RVR was heard on June 19, 2026, and staff found the complainant not guilty. However, prison staff had not finalized the RVR.

On August 8, 2026, the department's computer system automatically applied a 360-day credit loss because the complainant was near his release date and his RVR was not finalized. Thus, the complainant's release date changed from August 23, 2026, to April 20, 2027.

We found that as of August 20, 2026, the RVR had not been approved by the Chief Disciplinary Officer (CDO).

On August 21, 2026, the OIG contacted the warden and requested an expedited review of the RVR and reassessment of the complainant's release date.

Disposition

On August 24, 2026, the CDO approved the RVR finding of not guilty, and the 360-day credit loss was automatically voided. Because the complainant's corrected release date had passed, his release date was changed from April 20, 2027, to August 29, 2026; he was then released from prison on August 29, 2026.



Incident Date

June 11, 2026

Case Type

Release Date Calculation

Mission

Division of Adult Institutions: Region II (Fresno Area)

OIG Case Number

26-0112160-PI

Complaint Summary

On July 16, 2026, July 21, 2026, and July 22, 2026, the OIG received complaints from a citizen (complainant) alleging an incarcerated person was held past his release date of June 26, 2026. The complainant attributed the delay to a rules violation report (RVR) from May 17, 2026, that had been dismissed.

OIG Actions

The OIG reviewed departmental records and identified three RVRs, including the RVR from May 17, 2026, that had not been finalized. Each of the RVRs had a potential due process violation that would prevent the loss of credit.

On June 11, 2026, the department's computer system automatically applied a 90-day credit loss for one of the RVRs because the complainant was near his release date and his RVR was not finalized. Thus, the complainant's release date changed from June 26, 2026, to August 10, 2026.

On July 22, 2026, the OIG contacted the warden and requested an expedited review of the three RVRs and reassessment of the complainant's release date.

On July 22, 2026, prison supervisors finalized the three RVRs. However, on July 23, 2026, the OIG reviewed departmental records and determined staff had not corrected the incarcerated person's release date. Therefore, on the same day, the OIG contacted a prison supervisor for an update on the incarcerated person's release date.

Disposition

On July 24, 2026, the prison supervisor notified the OIG that he expected the incarcerated person would be released on July 30, 2026. The incarcerated person was released on July 29, 2026, instead of August 10, 2026.

Incident Date

August 15, 2025

Case Type

Property

Mission

Division of Adult Institutions: Region I (Sacramento Area)

OIG Case Number

26-0109187-PI



Complaint Summary

Between April 13, and June 1, 2026, the OIG received complaints from an incarcerated person (complainant) alleging his property had been lost since August 15, 2025, after staff allowed other incarcerated people to pack his belongings. The complainant requested assistance recovering his lost property, or in receiving compensation, and stated he filed a grievance that had been granted.

OIG Actions

The OIG reviewed departmental records and found that on August 29, 2025, the complainant filed a grievance alleging other incarcerated people packed his property while he was not present, resulting in missing property. The Office of Grievances (OOG) conducted a routine review, identified a policy violation, and granted the claim.

Despite the granted claim, the complainant did not receive his property or compensation. The incarcerated person subsequently filed multiple grievances requesting his property or compensation; however, the grievances were denied or rejected.

On June 10, and June 14, 2026, the OIG contacted the OOG to determine whether the complainant would receive compensation for his lost property.

Disposition

On July 15, 2026, the OOG notified the OIG that on July 14, 2026, a sergeant interviewed the complainant regarding his unresolved property claim, and on the same day, provided him with a television as compensation.

Incident Date

December 7, 2025

Case Type

Prison Rape Elimination Act (PREA)

Mission

Division of Adult Institutions: Region III (Bakersfield Area)

OIG Case Number

26-0110102-PI

Complaint Summary

On May 10, 2026, the OIG received a complaint from an incarcerated person (complainant) alleging he had been housed in the restricted housing unit (RHU) since December 8, 2025, as a suspect in a Prison Rape Elimination Act (PREA) allegation. The investigation remained open more than five months later.

OIG Actions

The OIG reviewed departmental records and found that on December 8, 2025, the complainant was placed in RHU after a PREA allegation was made against him. On the same day, custody staff authored a confidential document, which concluded that there was no information to corroborate the PREA allegation and that further investigation was necessary. A confidential offender-separation alert was filed for both the complainant and the alleged PREA victim.

On May 12, 2026, the OIG contacted the prison's PREA compliance manager (PCM) and requested the status of the PREA investigation.



Disposition

On May 13, 2026, the PCM informed the OIG that the investigation had not been completed. On June 12, 2026, the PCM notified the OIG that the investigation had been completed; however, the confidential memorandum had not been finalized.

On June 24, 2026, more than six months after the complainant was rehoused in the RHU, the PCM provided the OIG with the final investigative memorandum that concluded the PREA allegation was unsubstantiated due to limited information and lack of evidence. The complainant was subsequently released from RHU.

Incident Date

June 14, 2026

Case Type

Safety Concern: Contraband

Mission

Division of Adult Institutions: Region IV (Rancho Cucamonga Area)

OIG Case Number

26-0111160-PI

Complaint Summary

On June 14, 2026, the OIG received a complaint from a citizen (complainant) alleging an incarcerated person had a mobile phone and was using it to access social media.

OIG Actions

The OIG reviewed departmental records and found the incarcerated person received multiple prior rules violation reports (RVRs) for possession of a mobile phone. We did not locate documentation indicating the department was aware that the incarcerated person may currently possess a mobile phone.

On June 15, 2026, the OIG notified the warden of the possible contraband.

Disposition

On June 15, 2026, approximately two hours after the OIG's notification, the investigative services unit searched the incarcerated person's cell using a search canine and located a mobile phone in an area assigned to the incarcerated person's cellmate. The cellmate received an RVR for possession of a mobile phone, and on July 13, 2026, the cellmate was found guilty, and the department imposed a 90-day loss of credits.

Incident Date

May 16, 2026

Case Type

Safety Concern: Contraband

Mission

Division of Adult Institutions: Region IV (Rancho Cucamonga Area)

OIG Case Number

26-0110254-PI



Complaint Summary

On May 16, 2026, the OIG received a complaint from a citizen (complainant) alleging an incarcerated person had a mobile phone and drugs in his cell. The complainant provided details about the incarcerated person's mobile phone use and how the drugs had been introduced into the prison.

OIG Actions

The OIG reviewed departmental records and identified a prior rules violation report (RVR) issued to the incarcerated person for possession of a mobile phone. We did not locate documentation indicating the department was aware that the incarcerated person may currently possess a mobile phone.

On May 18, 2026, the OIG notified the warden of the alleged contraband mobile phone and drugs and shared the details of the mobile phone use and how the drugs had been introduced into the prison.

Disposition

On May 20, 2026, the investigative services unit searched the incarcerated person's cell using a search canine and located a mobile phone and two envelopes containing photos and papers that matched the description provided by the complainant. The incarcerated person received an RVR for possession of a mobile phone, and on June 29, 2026, the incarcerated person was found guilty of possession of a mobile phone, and the department imposed a 90-day loss of credits. In addition, the department conducted field tests of the photos and papers found during the cell search to identify narcotics; however, all papers tested negative for any narcotics.

Incident Date

May 24, 2026

Case Type

Safety Concern: Contraband

Mission

Division of Adult Institutions: Region III (Bakersfield Area)

OIG Case Number

26-0110517-PI

Complaint Summary

On May 24, 2026, the OIG received a complaint from an anonymous citizen (complainant) alleging that an incarcerated person had access to social media. The complainant did not provide the incarcerated person's name but did provide the incarcerated person's social media account information.

OIG Actions

The OIG reviewed the incarcerated person's social media account and internet records to obtain the incarcerated person's legal name. The incarcerated person's identity was then verified using departmental records. We also reviewed departmental records and identified several previous rules violation reports (RVRs) issued to the incarcerated person for possession of contraband, including controlled substances and mobile phones.

On May 26, 2026, the OIG notified the warden of the alleged contraband mobile phone and shared details about the incarcerated person's activity on social media.



Disposition

On June 3, 2026, the investigative services unit searched the incarcerated person's cell and located a mobile phone. The incarcerated person received an RVR for possession of a mobile phone, and on July 16, 2026, the incarcerated person was found guilty of possession of a mobile phone, and the department imposed a 90-day loss of credits.

Incident Date

May 22, 2026

Case Type

Safety Concern: Contraband

Mission

Division of Adult Institutions: Region I (Sacramento Area)

OIG Case Number

26-0110564-PI

Complaint Summary

On May 22, 2026, the OIG received a complaint from a citizen (complainant) alleging an incarcerated person had a mobile phone in his cell, took a photo of himself, and shared the photo online. The complainant claimed to have evidence of the online post.

OIG Actions

The OIG reviewed departmental records and located several rules violation reports (RVR) issued to the incarcerated person for possession of a mobile phone. We did not locate documentation indicating the department was aware that the incarcerated person may currently possess a mobile phone.

We contacted the complainant and obtained a copy of the incarcerated person's online post that included a photo of the incarcerated person with a cell phone.

On May 27, 2026, the OIG notified the warden of the alleged contraband mobile phone and subsequently provided a copy of the online post.

Disposition

On May 28, 2026, custody staff searched the incarcerated person's cell and located a mobile phone. The incarcerated person received an RVR for possession of a mobile phone and on June 11, 2026, the incarcerated person was found guilty. The department imposed a 90-day loss of credits and a loss of the family visiting (overnight) program for five years for the third (or more) occurrence for possession of a mobile phone.

Incident Date

July 4, 2026

Case Type

Safety Concerns: Contraband

Mission

Division of Adult Institutions: Region II (Fresno Area)



OIG Case Number

26-0111842-PI

Complaint Summary

On July 4, 2026, the OIG received a complaint from an anonymous source (complainant) alleging two incarcerated people were making weapons and threatening staff in the building. The complainant provided the specific housing location of the two incarcerated people.

OIG Actions

The OIG reviewed departmental records and identified the two incarcerated people based on the housing location. We did not locate documentation indicating the department was aware of the alleged weapons and threat to staff safety. On July 6, 2026, the OIG notified the warden of the alleged contraband and threats to harm staff.

Disposition

On July 6, 2026, approximately one hour after the OIG's notification, custody staff searched the cell assigned to the two incarcerated people and located a mobile phone; however, no weapons were found. One of the incarcerated people received a rules violation report for possession of a mobile phone and on August 20, 2026, the incarcerated person was found guilty, and the department imposed a 61-day loss of credits and family visits for one year.

Incident Date

June 17, 2026

Case Type

Safety Concern: Contraband

Mission

Division of Adult Institutions: Region II (Fresno Area)

OIG Case Number

26-0111285-PI

Complaint Summary

On June 17, 2026, the OIG received a complaint from a citizen (complainant) alleging an incarcerated person had a mobile phone and was using it to communicate with his family.

OIG Actions

The OIG reviewed departmental records and found the incarcerated person had received a rules violation report (RVR) in the past for possession of a mobile phone. We did not locate documentation indicating the department was aware that the incarcerated person may currently possess a mobile phone.

On June 18, 2026, the OIG notified the warden of the possible contraband.

Disposition

On June 19, 2026, the investigative services unit searched the incarcerated person's cell with a search canine and located a mobile phone. The incarcerated person received an RVR for possession of a mobile phone and on July 7, 2026, the incarcerated person was found guilty, and the department imposed a 90-day loss of credits.



Incident Date

June 29, 2026

Case Type

Safety Concern: Contraband

Mission

Division of Adult Institutions: Region III (Bakersfield Area)

OIG Case Number

26-0111649-PI

Complaint Summary

On June 29, 2026, the OIG received a complaint from an anonymous source (complainant) alleging an incarcerated person had been harassing and blackmailing her and requesting that she send him money. The complainant did not indicate whether the communication was through an authorized, state-issued device or a contraband mobile phone; however, she requested that the incarcerated person stop contacting her.

OIG Actions

The OIG reviewed departmental records and found the incarcerated person had received multiple prior rules violation reports (RVRs) for possession of contraband, including a mobile phone. We did not locate documentation indicating the department was aware that the incarcerated person was harassing and threatening a member of the public and may currently possess a mobile phone.

On June 30, 2026, the OIG notified the warden that the incarcerated person had been harassing a member of the public and may be in possession of a contraband mobile phone.

Disposition

Following the OIG's notification, prison staff did not search the incarcerated person's cell. However, on July 9, 2026, nine days after the OIG's notification, the investigative services unit (ISU) conducted a scheduled mass search of the housing unit. During the search of the incarcerated person's cell, the ISU located a mobile phone. The incarcerated person received an RVR for possession of a mobile phone and on July 18, 2026, the incarcerated person was found guilty, and the department imposed a 61-day loss of credits.

Incident Date

May 13, 2026

Case Type

Safety Concern: Contraband

Mission

Division of Adult Institutions: Region IV (Rancho Cucamonga Area)

OIG Case Number

26-0110175-PI

Complaint Summary

On May 13, 2026, the OIG received a complaint from an anonymous source alleging an incarcerated person had a mobile phone and was accessing social media.



OIG Actions

The OIG reviewed departmental records and did not locate documentation indicating the department was aware that the incarcerated person allegedly possessed a mobile phone.

On May 14, 2026, the OIG notified the warden of the possible contraband.

Disposition

On May 14, 2026, the investigative services unit (ISU) searched the incarcerated person's cell and did not recover a mobile phone; however, the ISU recovered a mobile phone from a neighboring cell. The second incarcerated person assigned to the neighboring cell received a rules violation report for possession of a mobile phone. On June 11, 2026, the second incarcerated person was found guilty, and the department imposed a 90-day loss of credits.

Incident Date

June 14, 2026

Case Type

Safety Concern: Contraband

Mission

Division of Adult Institutions: Region IV (Rancho Cucamonga Area)

OIG Case Number

26-0111160-PI

Complaint Summary

On June 14, 2026, the OIG received a complaint from a citizen (complainant) alleging an incarcerated person had a mobile phone and was using it to access social media.

OIG Actions

The OIG reviewed departmental records and found the incarcerated person received multiple prior rules violation reports (RVRs) for possession of a mobile phone. We did not locate documentation indicating the department was aware that the incarcerated person may currently possess a mobile phone.

On June 15, 2026, the OIG notified the warden of the possible contraband.

Disposition

On June 15, 2026, approximately two hours after the OIG's notification, the investigative services unit searched the incarcerated person's cell using a search canine and located a mobile phone in an area assigned to the incarcerated person's cellmate. The cellmate received an RVR for possession of a mobile phone and on, July 13, 2026, the cellmate was found guilty, and the department imposed a 90-day loss of credits.