



As part of our statute, the Office of the Inspector General (the OIG) maintains an Intake Processing Unit, which receives complaints from the incarcerated population and the public, in communication with our office. Intake staff respond to these communications, which can exceed 300 complaints each month. Complaints arrive to us through regular mail, by phone calls (toll-free hotline), and

as web inquiries received via our website. Below are three complaints for which our Intake staff conducted a review or inquiry and have closed as of October 2023. These cases highlight a variety of matters in which the actions of OIG staff had an impact on the complainant and may result in further OIG monitoring of inquiries or investigations conducted by departmental staff.

Incident Date

November 19, 2022

Case Type

Employee Misconduct
Rules Violation Report

Mission

Division of Adult
Institutions: High
Security

OIG Case Number

23-0049306-PI

Complaint Summary

On February 2, 2023, the OIG received a mail complaint from an incarcerated person (complainant) that alleged on November 19, 2022, he was issued a rules violation report and falsely charged with battery on an inmate with a weapon for attacking an incarcerated person. Specifically, the complainant alleged that two other incarcerated persons entered the cell and stabbed another incarcerated person. However, on December 28, 2022, the complainant was found guilty of this alleged battery.

OIG Actions

The OIG obtained and reviewed a video recording and body-worn camera footage of the alleged incident. Since the video recording identified other incarcerated persons involved in the alleged battery and concern whether the control booth officer appropriately opened the cell door, the OIG requested the warden conduct an inquiry into potential staff misconduct. The OIG also identified a due process violation regarding the rules violation report that the prison had previously issued to the complainant and recommended the warden conduct further inquiry.

Disposition

On April 20, 2023, the warden submitted a confidential request for an Office of Internal Affairs' investigation, and an administrative investigation was opened regarding the potential staff misconduct. Three correctional officers, including the control booth officer, were alleged to have failed to observe and perform within the scope of their training. On May 10, 2023, the Office of Internal Affairs opened an investigation, and the OIG's Discipline Monitoring Unit selected the investigation for monitoring. Furthermore, based on the information identified during the department's inquiry, the rules violation report was reissued by the prison and a new hearing held. On April 26, 2023, the complainant was found not guilty for the alleged battery of another incarcerated person.





Incident Date

Between March 2, 2023,
and March 30, 2023

Case Type

Employee Misconduct

Mission

Division of Adult
Institutions: General
Population Males

OIG Case Number

23-0050917-PI

Complaint Summary

On February 27, 2023, the OIG received a mail complaint from an anonymous source that a correctional sergeant was currently living within the investigative services unit office on prison grounds. The anonymous source also alleged the correctional sergeant held a correctional officer visit with the correctional sergeant privately in the space, and prison management were aware of this living situation.

OIG Actions

The OIG obtained and reviewed confidential records that confirmed the correctional sergeant and correctional officer were currently employed at the prison identified in the complaint. On March 2, 2023, the OIG requested that the Office of Internal Affairs open an investigation into this allegation of staff misconduct.

Disposition

On May 24, 2023, an administrative investigation was opened by the Office of Internal Affairs. It was alleged that the correctional sergeant temporarily resided and slept overnight in the investigative services unit between March 2, 2023, and March 30, 2023. In addition, both the correctional sergeant and the correctional officer allegedly misused State equipment between February 17, 2023, and March 7, 2023. The OIG's Discipline Monitoring Unit is monitoring the investigation.



Incident Date

April 22, 2022

Case Type

Property

Mission

Division of Adult
Institutions: High
Security

OIG Case Number

23-0049801-PI

Complaint Summary

On February 27, 2023, the OIG received a mail complaint from a parolee regarding his unresolved complaint with the department that concerned lost and damaged property. The parolee stated that during his incarceration, on April 22, 2022, the Office of Grievances had granted his property appeal to receive monetary compensation. However, the parolee was never compensated and was requesting the OIG's assistance.

OIG Actions

The OIG reviewed departmental records and located documentation supporting the parolee's claim. The OIG contacted the Office of Grievances regarding the delayed payment and processing status of the parolee's reimbursement. The Office of Grievances coordinated processing of the payment with the prison's trust office, the Division of Adult Parole Operations, the Office of Appeals, the Office of Legal Affairs, and the Special Processing Unit.

Disposition

On March 22, 2023, the department notified the OIG that the parolee's payment request was approved, and the State Controller's Office was issuing a payment to the parolee for compensation of lost and damaged property.